I am supposed to be getting internet service speed at 24 mps (download) and 3 mps (upload). I have tested my connection extensively and do not seem to have any problem with the upload speed as it tests pretty consistently at 2.4 mps to 3 mps. The download speed however is quite a bit less than 24 mps consistently testing in the 8.4 mps to 12.2 mps. In fact 12.2 is the highest the upload speed reached on more than a dozen testing servers. Of course I could not use an AT&T speed test as it has been curiously under construction for close to a year. I have used wifi connections and ethernet connections during the tests, and I have used 5 different computers, all of which are well above minimum specs to reach 24 mps download speed. Would you please explain why my download speed could be so much slower than it is supposed to be? If you are selling me 24 mps download speed, then there must be a way to check the speed or even AT&T could not know what speed they have available to sell, right?